

Study on the modalities of operational & financial autonomy of the Prov. Directorate of Kasai Oriental

Country:	Democratic Republic of Congo
Region:	Africa
Customer:	GIZ German Cooperation
Partner:	REGIDESO Waterworks Company
Duration:	June 2023 – October 2023



Starting point

Multi-annual GIZ project to support the reform of the water sector in the Democratic Republic of Congo by restructuring the institutional landscape and opening up this sector to private entrepreneurs, improve access of the population to adequate drinking water and basic sanitation.

Scope

The objective is to provide the Congolese government, COPIREP and REGIDESO with the technical elements enabling them to assess the feasibility of implementing the regionalisation of activities and the decentralisation of the management of the Kasai Oriental Provincial Directorate of the REGIDESO.

Activities

Carried out via the contractual partner AMBERO, Kronberg, Germany

- Proposal for a new organic structure adapted to the new defined responsibilities of the Kasai Oriental Provincial Directorate
- Establish a functional organisational chart with responsibilities of the Provincial Directorate and its interrelations with the General Directorate and the operating Centres
- Development of job descriptions for all positions in the Provincial Directorate and operating Centres following the new proposed operation
- Development of a manual of operating procedures for the Provincial Directorate of Kasai Oriental
- Development of a roadmap to move from regionalisation to subsidiarisation
- Preparation and moderation of a workshop to validate the various proposals in the areas of restructuring, infrastructure & operations, human resources, sales, finance, taxation, digitalization and information management
- Support for the implementation of the new validated organisational structure

Achievements

- Status report and proposals for the establishment of the Kasai Oriental Regional Directorate
- Benchmarking analysis and best practices of the private sector in the DRC (Airtel, Orange, Canal+, Rawbank, Ecobank, Bolloré Logistics) as well as the public sector (Congolese Control Office, General Directorate of Customs and Excise)
- Benchmarking with water companies across Africa (Republic of Congo, Burkina Faso, Ivory Coast, Cameroon and Kenya)